

Personal Savers

Name (Saver 1)

Name (Saver 2)

Kingdom Bank
Savings
account
number

Old address

New address

Date new
address
effective fromNew telephone
number (if
applicable)New email
address (if
applicable)

I/We request Kingdom Bank Ltd change my/our contact details as advised above.

I/We confirm I/we have received and read the Bank's privacy notice (see overleaf).

Signature

Date

Signature

Date

Please note - if the savings account is a joint account and addresses are to be changed for *all* parties then this form must be signed by *all* parties.

Your personal information

Kingdom Bank Privacy Notice

At Kingdom Bank we take your privacy very seriously and have a Data Protection Officer who can be contacted at DPO@kingdom.bank or Kingdom Bank Ltd, Media House, Padge Road, Beeston, Nottingham, NG9 2RS.

Kingdom Bank will only use your information where we are allowed to by law and where we have been given clear consent to do so, to provide you with products and services you've requested, or where we must use it to comply with our legal obligations. Kingdom Bank will only use your information for legitimate business purposes and on a lawful basis to:

- confirm your identity and address
- carry out your instructions
- carry out credit checks
- understand how you use your accounts
- improve our products and services
- prevent or detect financial crime and fraud
- provide you with online services
- offer you other products and services that we believe may benefit you, where you have agreed to receive marketing material.

If you request to receive details of our products and services, or those arranged by us with other suppliers, such as insurance companies or as part of a contract with us, we will need to request some personal information from you.

We will only use this information for these purposes and never pass your personal details on to any other companies unless we have a lawful reason for doing so. We will only share your information with service providers who process your data on our behalf. We may also share your information with regulators, insurers, other financial institutions, brokers, credit reference and fraud prevention agencies.

Kingdom Bank utilise the services of Credit Reference Agencies (CRA's) and the use of such services include credit reports, money laundering checks, ID checks and validation type services, for example tracing. Please see the following links for more information from our current service providers:

- Transunion - <https://www.transunion.co.uk/legal/privacy-centre/pc-bureau>
- SmartSearch - <http://www.smartsearchuk.com/privacy-policy>.

Other Products and Services

From time to time, we would like to tell you about our other products and services and those arranged by us with other suppliers such as insurance companies.

Any personal information you provide in the process of enquiring/arranging any of our other products and services is provided in the strictest confidence. We will only use this for the purposes specified in your enquiry and we will never pass your personal details to these third parties or any other companies for any other reason.

Please tell us whether we can contact you with this information by ticking this box:

Tick this box – I am happy for you to retain my personal information to enable you to contact me with information relating to all the products and services you provide.

If you have already provided your consent we will continue to rely on this permission until you request us to stop sending you information. You may request that we stop sending you information at any time but we will keep you on our mailing list until you request this or until you cease your contract with us. We may also hold your personal data if there is another lawful basis on which to do so.

My preferred method of contact is:

Please tick as appropriate

Any Method	Post	Email	Telephone	Text Message
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Data held

Data is categorised **Personal data** and **Sensitive personal data (also known as 'Special Category Data')**, definitions of which can be viewed at: <https://ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/key-definitions/>.

In relation to the data we hold, you have the rights to: obtain a copy; rectify any mistakes; request erasure; restrict processing; request data portability; object to processing and automated decision making or profiling.

We will keep your information for as long as you have a relationship with us and in line with our data retention policy, for example we will hold main banking information for 5 years after a banking relationship has ended. This enables us to fulfil our regulatory obligations and our obligations to you where you have a query or complaint.

You may exercise your rights by contacting us using the details above and you have the right to complain to the UK Information Commissioner's Office by visiting www.ico.org.uk.